

BILL PURCELL
MAYOR

P 25.00 9/16/05

NANCY WHITEMORE
DIRECTOR
DEPARTMENT OF GENERAL SERVICES

METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY



2005 SEP 16 PM 1:20

T.R.A. DOCKET ROOM

September 14, 2005

Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

05-00259

Dear Directors:

In accordance with Section A13.82 of the General Subscriber Services Tariff, the Metropolitan Government of Nashville and Davidson County is hereby requesting 311 for non-emergency municipal use. This request is for each of the BellSouth central offices which serve Davidson County. When fully implemented, the expected annual call volume is two million. The expected busy hour is 8:00 AM until 9:00 AM. The expected hold time is not to exceed two minutes.

Thank you for your assistance in this matter. If you have questions or require additional information, please contact Velvet Hunter at 862.5055.

Sincerely,

A handwritten signature in cursive script, reading "Nancy Whittemore".

Nancy Whittemore

cc: Mayor Bill Purcell